



# MORE COVERAGE. MORE CONVENIENCE. MORE CONFIDENCE.

A Customer Value Agreement (CVA) is a proactive maintenance plan offered by Zahid Tractors to keep your machines running efficiently and reliably. Instead of waiting for breakdowns, CVA focuses on preventive care and predictable costs.



CONTACT US ON  
**8002444999**  
[www.zahidcat.com](http://www.zahidcat.com)  
[www.parts.cat.com](http://www.parts.cat.com)



Category	Service	Level 1	Level 2	Level 3
<b>HASSLE-FREE MAINTENANCE</b>	Cat® Genuine PM Kits Delivered to Your Location	✓	✓	✓
	Genuine Cat Fluids	0	✓	✓
	Overhauls	0	0	✓
	Trained Dealer Labor	-	Major PMs / All PMs	All PMs
<b>EQUIPMENT HEALTH MANAGEMENT</b>	Inspections	Customer Inspections TA1 via Cat Inspect	Dealer Inspections TA1 via Cat Inspect	Dealer Inspections TA2 via Cat Inspect
	S•O•S Fluids Health Analysis	Customer Oil Sampling	Dealer Oil Sampling	Dealer Oil Sampling
	VisionLink	Connect	Connect / Connect Pro	Connect Pro OR Connect Performance
	Condition Monitoring	Condition Monitoring Analyst + Asset Health Reports	Condition Monitoring Analyst + Asset Health Reports	Condition Monitoring Analyst + Asset Health Reports

\*0 = Optional



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